BUSINESS NEED

Innovation Without Disruption

Resources

Get in touch

With Avaya, you can innovate without disruption Wow your customers—without fracturing day-to-day operations.

Partners

Innovate your way

To engage with customers across more touchpoints, you need to innovate. The cloud can deliver what you need, but maybe

See what happens when cloud innovation flows at your pace

you aren't ready for a full-cloud solution. Avaya's hybrid cloud options let you move at your pace. Start by just adding cloud capabilities to your on-premises platform. Or take a faster path to the cloud with an environment that's built just for you.

Avaya's paths to hybrid cloud



On-premises solutions, meet cloud Deliver an enriched customer experience by adding a cloud-based solution

to what you already have—like Avaya Aura Platform. No need to rip and replace. Layer on innovations of the Avaya Experience Platform. Let customers

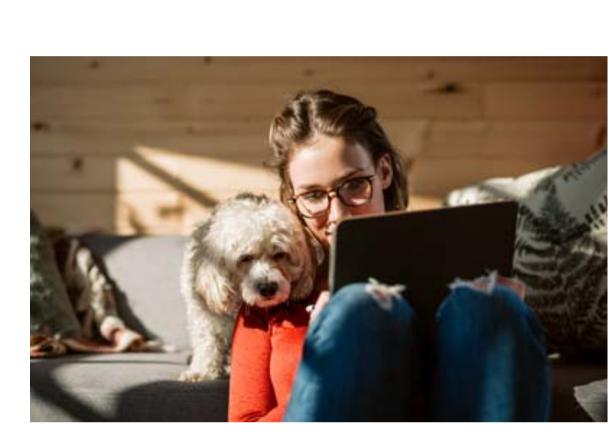
connect how they want. Give employees all the tools to meet customers' needs.

Your cloud, your way

First, transition your current on-premises platform to Avaya Enterprise Cloud. You keep the familiar Avaya solution you have now—such as Avaya Aura Platform and Avaya Call Center Elite—just in a dedicated instance on Microsoft Azure, the market-leading cloud that delivers savings, scalability, and security. There's no disruption for customers and no training needed for employees. Next, easily modernize your customer experience by adding Avaya

Experience Platform capabilities.





Maximize contact center performance and connect to customers wherever they are. Define seamless experiences across channels including voice, video, chat, messaging, and more.

Avaya Experience Platform

Avaya Experience Platform >



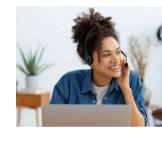
Avaya Enterprise Cloud

The Avaya platform you know, running in a secure, flexible cloud just for you. Expand contact center and unified communications as needed to expand your capabilities.

Avaya Enterprise Cloud >

Analysts advise: Choose a vendor that lets you choose your journey

Industry experts agree that when it comes to your communications solution, one size does not fit all. It's crucial to have choices and a plan tailored to your business needs.



communication systems make sense Commfusion explores how Avaya customers

Why premises-based

can choose deployments on-premises, in the cloud, or as a hybrid of both. Download the white paper >

Enterprise-class cloud communications without

enterprise value of a dedicated cloud by choosing the right solution and vendor. Download the white paper >

Frost & Sullivan discusses how to unlock the



Migration to the hybrid cloud Ventana explains hybrid cloud as a balanced approach that lets you improve experiences

while still running your current solutions.

Download the white paper >



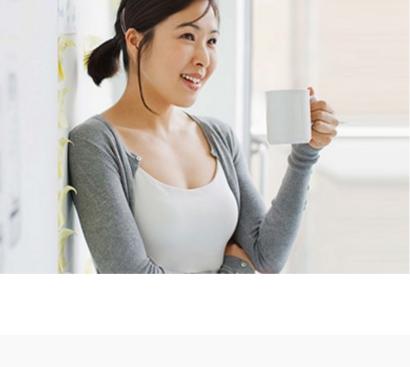
compromise



business disruption Avaya features Gartner research to illustrate

Transitioning to cloud without

options on your innovation journey. See how to go from on-premises, to hybrid, to fullcloud. Download the newsletter >



Let us help keep you up-to-date and running smoothly on the back end, so you can focus on pushing your business forward.

Add our expertise to your team

Avaya Managed Services



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out

Metrigy research shows companies migrating to cloud capabilities--while still running current on-premises solutions.

Read the white paper

hybrid contact centers

Navigating on-premises &

Don't compromise to gain functionality you need. With Avaya, add cloud-based capabilities to your existing infrastructure.

Open the eBook

way

See how to innovate your

on-premises customers One size does not fit all, Avaya gives you choices.

Avaya delivers cloud CX with

a continued commitment to

BLOG

Read the blog



PODCAST

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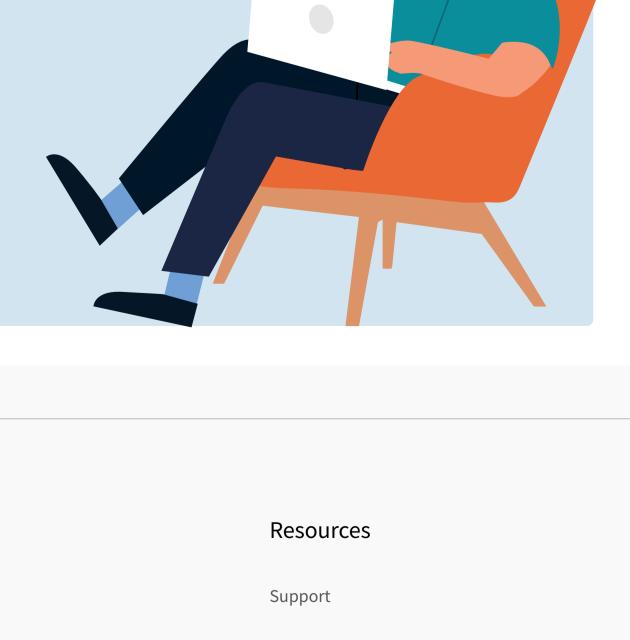
Avaya tall

enterprise

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Contact us

Start a hybrid cloud upgrade



Avaya Experience Platform Avaya Communications APIs

AVAYA

Avaya Cloud Office Avaya Spaces Avaya Services Avaya Enterprise Cloud **Devices Catalog** Avaya Call Center Elite

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Alliances All Programs **Channel Partners**

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